# SUPPLEMENT TO NEW YORK CITY'S PUBLIC PLATE: Agencies at a Glance

This supplement provides brief overviews of the institutional food program in each of ten NYC agencies. Our sources are public records and interviews with agency staff. In some cases, our descriptions are limited by lack of available data.

## **Department of Education: New York City Public Schools**

52 Chambers Street, New York, NY 10007

#### Mission

"Children First. Always."1

The Department of Education provides primary and secondary education to more than one million prekindergarten to grade 12 students in 32 school districts and 1,750 schools and employs approximately 73,000 teachers. The DOE prepares students to meet grade level standards in reading, writing and math, and prepares high school students to pass Regents exams and meet graduation requirements.<sup>2</sup>

### **System Parameters**

NYC DOE's Office of SchoolFood and Nutrition Services serves 2000 public, charter, and private schools. 1700 of these are public schools 1240 have their own kitchens

### **Meal Service**

Centrally planned 26 menu options (see table)

### Number of Meals and Snacks Served Annually

172,050,000

### **City Expenditures**

City contributed \$73,068,000 for meal service.<sup>3</sup>

### **Additional Sources of Meal Financing**

Federal –National School Lunch Program, School Breakfast Program, USDA State Student fees

### **Regulatory Environment**

USDA meal pattern and nutrition standards, monitored by the Child Nutrition Division of the NY State Department of Education NYC Food Standards New York City Health Code Article 81

### Procurement

Centralized procurement process utilizing primarily four large contracts: Teri Nichols Institutional Food Merchants LLC, Chef's Choice Cash and Carry Food Distributor Inc., the Maramont Corporation and Driscoll. Bread and milk and other specialty items are separate contracts because they are delivered daily.

### Menus Offered by NYC SchoolFood

- 1. Citywide Breakfast Menu
- 2. Satellite Breakfast/Grab & Go/Breakfast in the Classroom
- 3. K-8 Lunch
- 4. HS Lunch
- 5. Multi Line HS menu
- 6. K-8 Cold Satellite Lunch Menu
- 7. K-8 Hot Satellite Lunch Menu
- 8. HS Cold Satellite Lunch Menu
- 9. HS Hot Satellite Lunch Menu
- 10. Cold Supper Menu
- 11. Hot Supper Menu
- 12. Snack Menu
- 13. LYFE Snack Menu
- 14. Saturday Menus (Hot morning snack, hot lunch, cold morning snack, cold lunch)
- 15. Special Needs Breakfast
- 16. Special Needs Lunch K-8
- 17. Special Needs High School Lunch
- 18. LYFE Breakfast 9 months plus
- 19. LYFE Lunch 9 months plus
- 20. Alternative Vegetarian Menu
- 21. Alternative K-8 Menu
- 22. Alternative High School Menu

Source: http://www.opt-osfns.org/OSFNS/resources/SFMenuSystem/schoolfood/menusdailydisplay.aspx

## Administration for Children's Services: City-Contracted Early Care and Education Settings, City-Run and City-Contracted Juvenile Detention Centers and the Children's Center

150 William Street, New York, NY 10038

#### Mission

"To ensure the safety and well-being of New York City children."4

#### **System Parameters:**

EarlyLearn NYC system<sup>5</sup>
354 sites serving 23,863,309 meals
<u>Group childcare centers:</u> Certified teachers care for children age 6 weeks through pre-kindergarten in licensed childcare centers.
<u>Family childcare homes:</u> Registered providers care for up to 6 children depending on the age of the children in the home.
<u>Head Start/Dual eligible centers</u>: Free early education program for children three to four years old, including social

#### Juvenile Detention Centers

services and emphasizing parental involvement.<sup>6</sup>

Directly operates 2 Secure Detention Centers and 2 non-secure detention programs, contracts with 13 nonsecure detention programs.<sup>7</sup> 15 sites serving 179,820 meals

*Children's Center* 1 site serving 65,700 meals

#### **Meal Service**

EarlyLearn NYC system

For ACS- contracted group, family and Headstart locations, food procurement and service are highly decentralized and meal service is variable across sites.

### Number of Meals and Snacks Served Annually (Combined)

24,108,829

#### **Additional Sources of Meal Financing**

EarlyLearn NYC system Federally financed, state administrated Child and Adult Care Food Program (CACFP).<sup>8</sup>

### **Regulatory Environment**<sup>9,10</sup>

	Child Care Centers	Head Start Centers	Dual Eligible	Group Family Childcare Homes	Family Childcare Homes
Health Code Article 47	~	<b>~</b>	<b>~</b>		
Health Code Article 81	~	¥	~		
New York City Food Standards	~	<b>~</b>	~		
Head Start Performance Standards		~	~		
Child and Adult Care Food Program standards	~	~	~	~	~
NYS Social Service Law Part 416				~	
NYS Social Service Law Part 417					~

### **Procurement Process**

*Early Learn NYC system* ACS- contracted group, family and Head Start locations, decentralized purchasing

Juvenile Detention Centers and the Children's Center

DCAS manages food procurement for directly operated facilities

## Department of Youth and Community Development: City-Contracted Afterschool Programs

156 William Street, 6th Floor, New York, New York 10038

#### Mission

"Provide the City of New York with high-quality youth and family programming."11

#### **System Parameters**

Oversees 622 afterschool programs (75% school-based, 8% NYCHA-based, 16.4% privately operated outside of school or NYCHA) as well as summer programs

#### **Meal Service**

Centrally planned or decentralized, depending on site School-based programs managed by SchoolFood (see DOE section for more information) Breakfast and lunch served at camps Meal service at privately operated sites highly variable

### Number of Meals and Snacks Served Annually

16,916,940

#### **Additional Sources of Meal Financing**

NYCHA-based: CACFP DYCD Affiliated summer camps: Federal Summer Food Service Program School-based: See DOE section Privately run: variable

#### **Regulatory Environment**

NYC Food Standards CACFP regulations apply to NYCHA-based centers School-based programs are subject to SchoolFood regulations (see DOE section for more information) New York City Heath Code Article 81

### Procurement

NYCHA-based programs: NYCHA contracts with Maramont School-based programs: See DOE section Privately run programs: Manage food contracting individually

## Department of Correction: New York City Correctional Facilities

75-20 Astoria Blvd, East Elmhurst, NY 11370

#### Mission

"Keep New York City communities safe by securely and safely detaining inmates and preparing them for successful community reentry after their release from jail."<sup>12</sup>

#### **System Parameters**

10 facilities on Rikers Island
Four borough facilities
Three hospital units (foodservice not coordinated by DOC)
16 court-based facilities
200 "feeding areas"<sup>13</sup>

#### **Meal Service**

Centrally planned and prepared in five kitchens 3 meal options: non-selective (heart-healthy), religious meals (kosher/halal), and therapeutic diets (lowcarbohydrate, modified protein, modified consistency) Cold/bag breakfast and lunch served at court-based facilities Menus planned yearly and revised as needed, rotate through a 28-day cycle.

### Number of Meals and Snacks Served Annually

13,397,350

### **Additional Sources of Meal Financing**

Reimbursed \$1,109,944 in FY2013 for youth meals from Federal Breakfast and School Lunch Programs

#### **Regulatory Environment**

NYC Food Standards New York City Health Code Article 81 SchoolFood regulations (See DOE section)

#### **Procurement Process**

Centralized purchasing facilitated by DCAS

## Department of Homeless Services: City-Run and City-Contracted Homeless Shelters

33 Beaver Street, 17th Floor, New York, NY 10004

#### Mission

"Prevent homelessness when possible and to provide short-term, emergency shelter for individuals and families who have no other housing options available."<sup>14</sup>

Facility Type	Food Service Type	Source of Food	NYC Food Standards	
Intake centers	Bagged lunches	Maramont/Whitsons	Must comply	
DHS-operated shelters	Frozen meals reheated on site	Contract with Maramont Corporation for food in family shelters, contract with Whitsons Culinary Group for food in adults shelters; contract with Ambassador Food Services for low- sodium meals <sup>15</sup> ; contract through DCAS for halal and kosher food as needed.	Must comply	
Privately-run adult shelters	Varies	Some sites have kitchens with cooks on staff who prepare meals from scratch; some sites contract with Whitsons Culinary Group.	Must comply	
Privately-run family shelters	Families have access to cooking facilities and prepare their own meals.	Varies	Need not comply, but are encouraged to cook healthfully.	

#### **System Parameters**

6 intake centers

181 shelters: DHS runs 9 shelters directly (5 adult, 4 family); the rest are privately run but funded through DHS (72 adult and 100 family) 50,000 people served per year

### **Meal Service**

See chart above

### Number of Meals and Snacks Served Annually

11,530,897

### **Additional Sources of Meal Financing**

Federal Housing and Urban Development

#### **Regulatory Environment**

NYC Food Standards New York City Heath Code Article 81

#### Procurement

DHS-operated shelters centrally purchase food to be served at all DHS-operated adult and family shelters (in two separate contracts).

Privately-run shelters: procurement is variable

## Department for the Aging: City-Contracted Senior Centers & Home-Delivered Meals

2 Lafayette Street, New York, NY 10007

### Mission

"To work for the empowerment, independence, dignity and quality of life of New York City's diverse older adults and for the support of their families through advocacy, education and the coordination and delivery of services."<sup>16</sup>

System Parameters Congregate meals provided at 247 senior centers Home delivered meals

#### **Meal Service**

Because food procurement and service is highly decentralized, meal service is variable across sites Most centers prepare food on-site, and the one-third that do not receive meals from a commercial caterer or another DFTA program that cooks.

### Number of Meals Served Annually

11,309,377 (4,061,905 home delivered and 7,247,472 at senior centers)

### **Sources of Meal Financing**

Federal Administration on Aging Older American Act Senior Nutrition Programs NYC City Council

#### **Regulatory Environment**

NYC Food Standards DFTA Performance Standards New York City Heath Code Article 81

#### Procurement

Senior center and home-delivered meal providers are responsible for their own food procurement.

## New York City Health and Hospitals Corporation: City-Run Hospitals, Nursing Facilities, and Health Centers

125 Worth Street, New York, NY 10013

#### Mission

"To extend equally to all New Yorkers, regardless of their ability to pay, comprehensive health services of the highest quality in an atmosphere of humane care, dignity and respect; To promote and protect, as both innovator and advocate, the health, welfare and safety of the people of the City of New York; To join with other health workers and with communities in a partnership which will enable each of our institutions to promote and protect health in its fullest sense -- the total physical, mental and social well-being of the people."<sup>17</sup>

#### **System Parameters**

11 hospitals4 skilled nursing facilities6 diagnostic and treatment centers70 community-based clinics

#### **Meal Service**

Sodexo, Nexera (subsidiary of Greater New York Hospital Association) & US Foods consortium holds the food service contract

Centralized Kings County Food Production Facility –managed by Foodservice Partners (Sodexo subcontractor) – prepares all patient meals served except those served at the Seaview Hospital and Home on Staten Island. Offers meals on 21-day cycle and 11 therapeutic diet meals Menus revised twice annually

#### Number of Meals Served Annually

8,215,110

#### **Additional Sources of Meal Financing**

Much of the funding for HHC's operations comes through Federal reimbursements for Medicaid and Medicare.

#### **Regulatory Environment**

NYC Food Standards New York City Heath Code Article 81 Joint Commission on Hospital Accreditation Standards Center for Medicare and Medicaid Services standards

#### Procurement

Central procurement through US Foods

## **Department of Health and Mental Hygiene: City-Contracted Mental Hygiene Programs**

Gotham Center 42-09 28th Street, Long Island City, NY 11101

#### Mission

"To protect and promote the health of all New Yorkers"<sup>18</sup>

#### **System Parameters**

Contracts with provider agencies that direct 800+ programs 200 of these programs serve food 55 programs serve regular meals

#### **Meal Service**

Because food procurement and service is highly decentralized, meal service is variable across sites. Majority of food served is snacks and special occasions

### Number of Meals Served Annually

1,622,491

**Sources of Meal Financing** Some but not all programs receive funding for food from DOHMH

#### **Regulatory Environment**

NYC Food Standards New York City Heath Code Article 81

#### Procurement

Decentralized procurement; contracted providers purchase their own food

## Department of Parks and Recreation: Afterschool and Summer Programs

830 Fifth Avenue New York, NY 10065

#### Mission

"Build and maintain the parks of the 21st century."19

#### **System Parameters**

29,000 acres of parks and parkland 5,000+ properties Oversees parks, community gardens, Greenstreets, athletic fields, playgrounds, tennis courts, public pools, recreational facilities, nature centers, golf courses, beaches, monuments, historic house museums, street trees. Provides recreational and athletic facilities and programs, concerts, sporting events and festivals.<sup>20</sup>

### **Meal Service**

Serves ready-to-eat snacks in park-based afterschool programs Summer meals provided by SchoolFood (see DOE section) for use in summer day camps

### Number of Meals Served Annually

61,121

Sources of Meal Financing CACFP SchoolFood (USDA, State, City)

### **Regulatory Environment**

NYC Food Standards CACFP Standards See DOE section New York City Heath Code Article 81

## **Human Resources Administration:**

180 Water Street, New York, NY 10038

### Mission

"Provides temporary help to individuals and families with social service and economic needs to assist them in reaching self-sufficiency. HRA serves more than 3 million New Yorkers through essential and diverse programs and services that include: temporary cash assistance, public health insurance, food stamps, home care for seniors and the disabled, services for victims of domestic violence, adult protective services, HIV/AIDS support services and child support enforcement."<sup>21</sup>

## **Emergency Food Assistance Program Soup Kitchens**

### **System Parameters**

Emergency Food Assistance Program (EFAP) is a division of NYC Human Resources Administration, supplying commodity foods to soup kitchens and food pantries. EFAP supplies food to 121 soup kitchens

#### **Meal Service**

Soup kitchens accept food from HRA/EFAP but plan and execute meal service autonomously

#### Number of Meals Served Annually

3,291,027

**City Expenditures** Total EFAP budget \$9.5 million. \$855,000 went to soup kitchens

#### Additional Sources of Meal Financing

Private donations and individual soup kitchen fundraising

Regulatory Environment NYC Food Standards New York City Heath Code Article 81

**Procurement** DCAS manages procurement twice yearly

## **HIV/Aids Services Administration**

#### System parameters

HRA/HASA provides "intensive case management and assistance in applying for public benefits and services, including: Medicaid, Supplemental Nutrition Assistance Program benefits, cash assistance, emergency transitional housing, non-emergency housing, rental assistance, home care and homemaking services, mental health and substance abuse screening and treatment referrals, employment and vocational services, transportation assistance, and SSI or SSD application and appeal."<sup>22</sup> There are 72 congregate housing sites across the five boroughs. Meals and snacks are served by 48 transitional and permanent congregate housing sites.

#### **Meal Service**

Meals and snacks are served by some HASA housing providers in transitional and permanent congregate housing settings. Food procurement and service is decentralized and is highly variable across sites. There is no requirement that providers serve food.

Number of Meals Served Annually

576,939

#### Additional Sources of Meal Financing

State - Local Assistance Federal - Housing Opportunities for Persons with AIDS (HOPWA) program, federally funded, administered by NYC DOHMH

### **Regulatory Environment**

NYC Food Standards

### Procurement

Decentralized purchasing

### **Regulatory Environment**

NYC Food Standards (except where exceptions apply) New York City Heath Code Article 81

### Procurement

Decentralized purchasing

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